

# Strategic Approach for Courts Case Management System

REPORT BACK: Follow-up from January 2008 SAC meeting

September 19, 2008

Presented by:

**SUPERIOR COURT**

# Courts Case Management System

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## AGENDA:

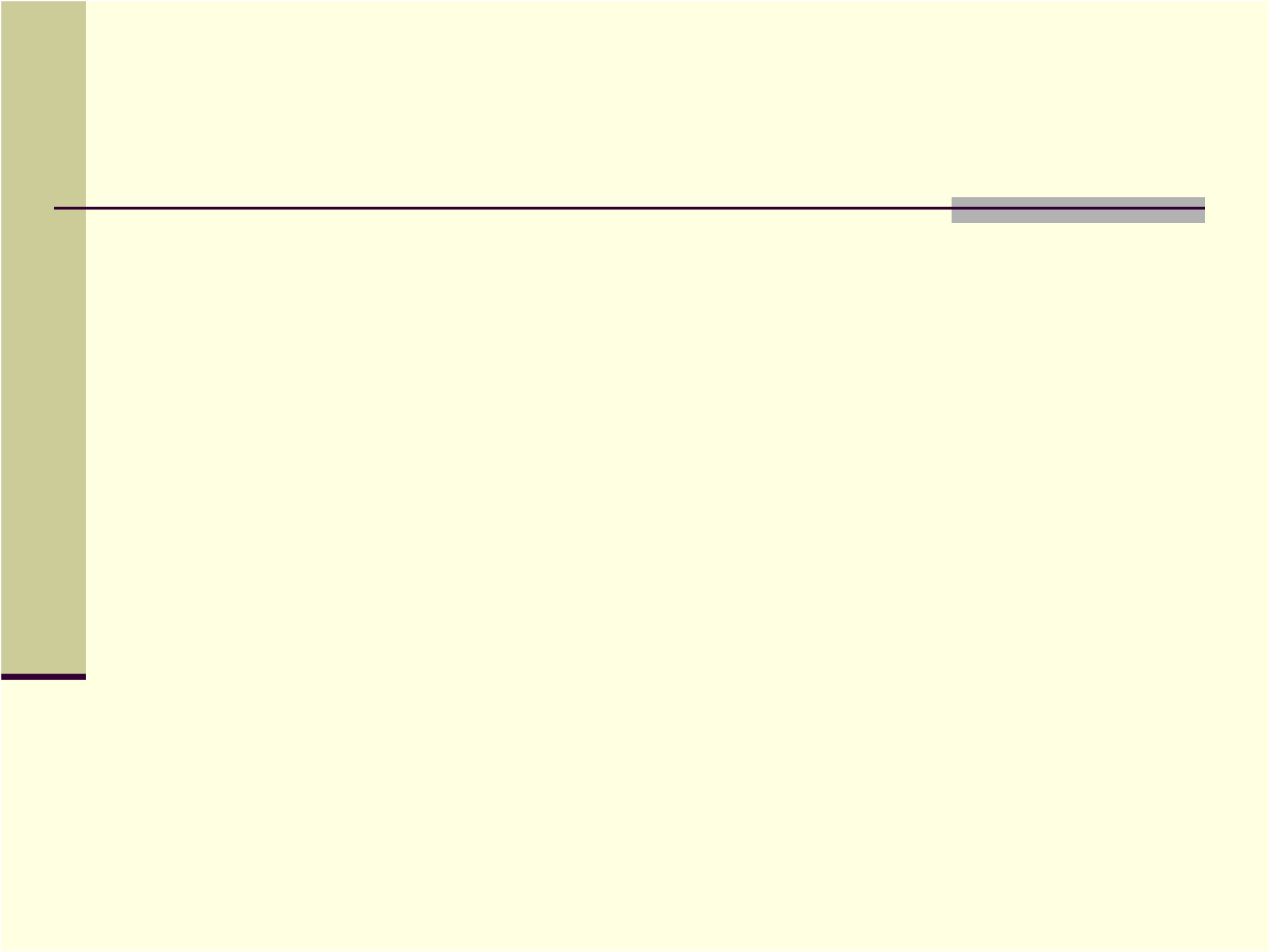
- Report back on issues presented at the January 2008 SAC meeting
- Present Short and Long Term Strategies and Major Challenges

## EXPECTATION:

- SAC Endorsement of the Strategic Approach

# Issues, Options, Recommendation

<b>Issue/Problem</b>	Case management system for civil and family cases will be unsupported in June 2009. Case management system for criminal is an outdated technology that is difficult and expensive to maintain. The State of Washington will not be able to provide a case management system for several years.
<b>Business Impacts</b>	Case management systems are critical to support daily court operations. Unavailability of applications creates severe disruption in the Court's ability to conduct core business.
<b>Strategic Alternatives</b>	<ul style="list-style-type: none"><li>■ Short Term: Replace Superior Court's case management systems by June 2009 to mitigate risk.</li><li>■ Long Term: Participate in efforts for a future solution provided by the State that will meet business needs of Superior Court.</li><li>■ Continue to wait for State/Do nothing (not an option)</li></ul>
<b>Priority</b>	Replacement of case management systems is one of the Court's highest priorities to ensure ongoing operations.
<b>Recommendation</b>	Replace case management systems and participate in efforts for a State-provided solution that will meet all business needs. 3



# SAC Discussion and Advice

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## SAC Discussion and Advice

**Discussion:** Is this recommended solution a sound strategy to address the problem?

**Advice:** Does the SAC advise proceeding with the strategy to replace case management systems and participate in efforts for a State-provided solution that will meet all business needs?